

Karavan Trailers, Inc. - Warranty Policy

Karavan Trailers, Inc. warrants each new **Karavan Trailers Trailer** to be free from defects in materials and workmanship for a period of one (1) years from date of purchase or two (2) years from the date of manufacturer. **Karavan Trailers** shall repair or replace, without charge, any parts found to be defective because of imperfect workmanship or materials, within a reasonable time after the trailer is returned at purchaser's expense to any **Karavan Trailers** authorized distributor or dealer.

Karavan Trailers will have a limited lifetime warranty against manufacturer defects on the frame.

Who is covered?

This warranty is extended to the original purchaser only and does not extend to any other persons to whom the trailer may be transferred. Warranty on tires shall be made through the nearest representative for the tires.

What is not covered?

Karavan Trailers limited warranties do not cover the costs of damage caused by normal wear and tear or caused by environmental factors. (Including, but not limited to chemicals, salt, or contact with hazardous materials)

Purchased parts such as winches, lights, couplers, brakes, tongue jacks, actuators, and springs are exempt from **Karavan Trailers** limited warranty.

Galvanizing and/or other finishes are exempt from warranty.

Any items that were found modified or altered in any way; nor shall the warranty apply to any defect or malfunction which was caused by damage, unreasonable use, or failure to provide reasonable and necessary maintenance.

The warranty will not cover damage caused by overloading the trailer beyond stated capacities or the use of improperly installed weight distribution hitches in conjunction with hydraulic surge brakes.

Due to the highly corrosive conditions a trailer is exposed to, rust formation/ corrosion is not covered.

Other Limitations

Races, bearings and seals are covered for 180 days from date of purchase. Any implied warranties, obligations, or liabilities, including but not limited to, any implied warranty of merchantability, shall be limited in duration to the two-year duration of the written limited warranty. Some states do not allow limitation on how long an implied warranty lasts, so the above limitation may not apply to you. The use of any unit as part of a rental fleet, or use for commercial purposes voids this warranty.

The following are exclusions of **Karavan Trailers** Warranty:

- Loss of time
- Inconvenience
- Towing charges
- Travel expenses
- Lodging
- Telephone
- Gas
- Loss or damage to personal property or loss of wages

Karavan Trailers, Inc. shall not be liable for any incidental or consequential damages for breach of this or any other warranty expressed or implied.